MANAGED SERVICES PACKAGES 2025

RIZE
TECHNOLOGIES

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Services	Business ESSENTIALS	Business PRO	Business ADVANCED
100% satisfaction guarantee	✓	✓	✓
Complete client confidentiality	✓	✓	✓
Service calls always answered by a tech		✓	✓
S U P P O R T			
365 Managed Detection and Response		✓	✓
Two Factor Authentication (2FA)	✓	✓	✓
CTO/CIO services		✓	✓
Small projects		VIP Rates	✓
Dedicated support team		✓	✓
Microsoft & 3rd Party App Updates	✓	✓	✓
Unlimited remote support	Regular hours	✓	✓
Unlimited after-hours support		✓	✓
S E C U R I T Y			
24/7/365 monitoring	✓	✓	✓
Anti-virus protection	✓	✓	✓
Anti-malware protection	✓	✓	✓
Anti-ransomware protection	✓	✓	✓
O365 Defense	✓	✓	✓
Web gateway security	✓	✓	✓
Security assessment	✓	✓	✓
Application control	✓	✓	✓
Password management	✓	✓	✓

Services	Business ESSENTIALS	Business PRO	Business ADVANCED
Secure remote access	✓	✓	✓
Computer encryption	✓	✓	✓
Security threat detection	✓	✓	✓
Monitoring agents (RMM)	✓	✓	✓
Scheduled preventive maintenance	✓	✓	✓
Ticketing dashboard		✓	✓
Firewall and content filtering	✓	✓	✓
Dark Web Monitoring		✓	✓
Email security and management	✓	✓	✓
PLANNING & STRATEGY			
Technology Business Review		✓	✓
IT Documentation		✓	✓
Monthly health report	✓	✓	✓
Weekly open ticket report		✓	✓
Asset & Inventory Management report		✓	✓
IT budget preparation		✓	✓
Real-time dashboard		✓	✓
TRAINING			
Security Awareness Training		✓	✓
End-User Training Program		✓	✓
Technology Adoption Session		✓	✓
Simulated Test Phishing			✓

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Services	Business ESSENTIALS	Business PRO	Business ADVANCED
BACKUP AND OTHER SERVICES			
Office365 Enterprise License		⊘	⊘
Virtual Server Hosting		⊘	⊘
VoIP service		⊘	⊘
Website backup		⊘	⊘
Mobile device backup			⊘
BDR backup	⊘	⊘	⊘
HIPAA Assessment		⊘	⊘
Additional computers and equipment			VIP Rates

BUSINESS ESSENTIALS

Get your security essentials with Rize Technologies' Business Essentials Plan. Daily remote support, anti-virus protection, and firewalls keep your data safe, while Network Scan alerts you of any potential security threats. Our security updates will guard you against basic threats so you can focus on what matters most.

BUSINESS PRO

Our most popular offer. Rize Technologies' Business Pro Plan keeps you safe and aware of what's happening with your security. Take advantage of a full Office365 enterprise license for increased productivity. A real-time monitoring portal plus quarterly business reviews will keep you in the know, while anti-ransomware, Web Gateway Security, and tailored cybersecurity training keep your whole business safeguarded 24/7.

BUSINESS ADVANCED

When you want the best in online security and support, go for Rize Technologies' Business Advanced Plan. With all the protection of our Basic and Active plans, we take it over the top by providing you with tech solutions tailored to your company's needs. Getting this plan would let you have an IT business partner that you can completely trust.

BOOK A FREE 15-MINUTE DISCOVERY CALL

www.rizetechnologies.com