

Five Strategic IT Investments That Can Accelerate the Growth of Your Law Firm

Introduction: Growth Belongs to Firms with Forward-Looking IT

Each year businesses and individuals spend more than \$300 billion on legal services across the US and Canada. That's a lot of money. But there are more than 400,000 law firms available to provide the services they need, which means it's also a very competitive market. So how do you ensure that your firm continues to meet and exceed its growth objectives each year?



One of the obvious ways that successful law firms outpace their competitors is by strategically investing in the specific IT hardware, software, and services that empowers them to operate efficiently and accelerate revenue growth. It is the responsibility of IT leaders in these firms to determine their optimal investment strategies, and the specific requirements can vary based on the unique technology needs of each firm.

Rize Technologies has been providing comprehensive IT services and solutions to law firms for more than a decade, and we've seen significant technological changes and advancements during that time. But for 2026, we believe there are five strategically important areas where IT investments could deliver great value to today's digitally powered, AI-enabled law firms.

01

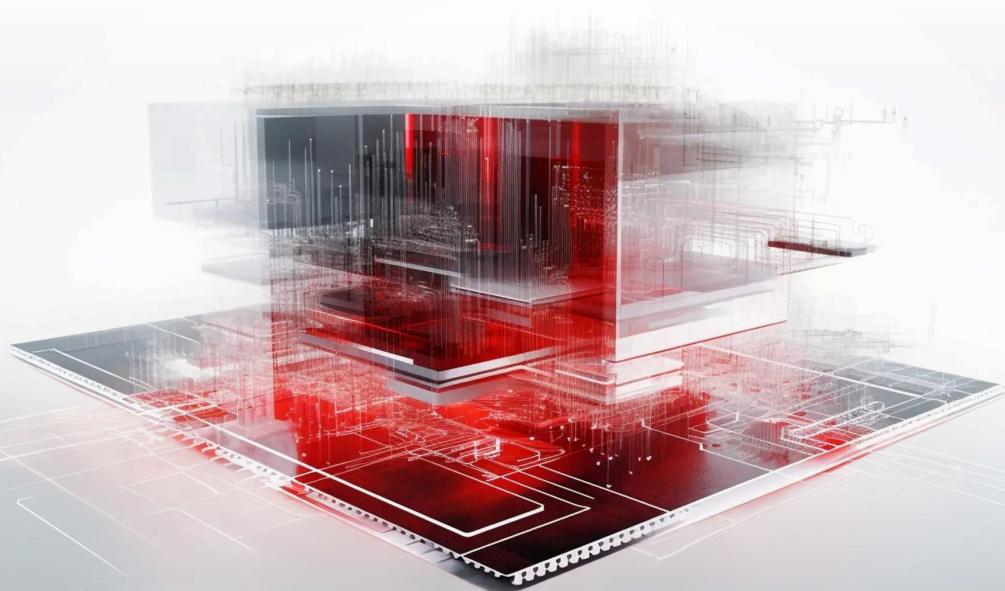
Modern Network and Computing Infrastructure Built for Scale and AI

Every other technology investment depends on this one. Without reliable infrastructure, even the best software and AI tools will fail to deliver value.

This investment includes firm-wide network architecture, internet bandwidth, Wi-Fi, firewalls, device standards, and secure access for both local and remote users. AI-driven applications, cloud platforms, video collaboration, and real-time analytics all place far greater demands on networks and computing devices than traditional legal software ever did.

IT's role is to design and manage infrastructure that is fast, resilient, and secure — whether attorneys are working in the office, at home, or on the road. This includes standardizing laptops and mobile devices, ensuring sufficient bandwidth for AI-enabled tools, managing secure VPN or zero-trust access, and proactively monitoring performance.

As firms grow, infrastructure must scale without becoming fragile. A strong network foundation ensures new offices, new hires, and new technologies can be added without disruption — enabling growth instead of slowing it down. Some of these recommendations may seem obvious, but you'd be surprised how often they are not properly addressed.



02

Secure Cloud Platforms That Enable Modern and AI-Driven Workflows

Cloud platforms are no longer just about file storage or remote access. They are the backbone of modern legal operations and the primary delivery mechanism for AI-enabled tools.

IT owns the responsibility of selecting cloud platforms, migrating systems, integrating applications, and governing access. This includes identity management, encryption, backup policies, and performance optimization. Just as importantly, IT must ensure client data is handled appropriately (and securely) when AI capabilities are embedded into cloud applications.

When cloud environments are designed intentionally, firms gain flexibility. Attorneys collaborate more easily, systems scale on demand, and AI features can be adopted without major infrastructure overhauls. This agility allows firms to grow without being constrained by legacy systems or capital-intensive hardware investments.

03

Cybersecurity and AI Governance as a Business Safeguard

As technology becomes more powerful, the risks become more consequential. Cybersecurity architectures should not only detect and block cyberattacks, but they should also ensure GRC (governance, risk, compliance) policies and requirements, including the use of AI, are enforced across the firm.

IT must lead a comprehensive security and governance program that covers devices, networks, email, cloud platforms, and AI tools. This includes endpoint protection, multi-factor authentication, monitoring, incident response planning, and clear policies around approved AI usage.

AI introduces new risks, particularly around confidentiality and data handling. IT's role is to evaluate AI tools, control how data is processed, and ensure that experimentation does not expose client information or firm intellectual property.

Firms that invest in proactive security and governance protect their reputation, meet client expectations, and avoid disruptions that can derail growth.

04

Integrated Legal Software Platforms with Embedded AI

Rather than viewing software as a collection of individual tools, successful firms recognize the need integrated platforms that support end-to-end workflows.

This investment includes practice management, document management, document automation, CRM, analytics, and knowledge management — all increasingly enhanced by AI. These systems are where AI delivers the most visible productivity gains, from automated time capture and drafting assistance to intelligent search and predictive insights.

IT's role is to implement, integrate, and govern these platforms so they function as a cohesive ecosystem. That means managing data flows, permissions, performance, and AI configuration — not just installing software. Equally important, employees need to be properly trained on the use of these tools to ensure they are maximizing software productivity gains.

When platforms are integrated and well-managed, attorneys spend less time on administrative tasks and more time delivering value. Leadership gains visibility into operations, and the firm can scale output without proportional increases in overhead.

05

Managed IT Services and Strategic Technology Leadership

The final investment is recognizing that IT itself must scale as the firm grows. Managed IT services provide proactive monitoring, support, patching, security management, and strategic planning. But at a higher level, this investment is about ensuring the firm always has access to forward-looking IT leadership.

This includes continuously evaluating emerging technologies, such as new AI capabilities, assessing their relevance to the firm, and introducing them in a controlled, secure manner. Instead of reacting to individual requests, IT then operates from a roadmap aligned with business goals.

For growing firms, this approach ensures technology remains an enabler rather than a constraint — **and that innovation is adopted deliberately, not haphazardly.**



How Rize Technologies Helps Law Firms Turn IT into a Growth Engine

Rize Technologies partners with law firms to transform IT from a reactive support function into a strategic driver of growth. Rather than applying one-size-fits-all solutions, Rize works closely with firm leadership to understand each firm's size, practice mix, growth objectives, risk profile, and culture — and then builds an IT strategy aligned to those specific needs.

Because Rize Technologies focuses exclusively on law firms, we bring deep insight into legal workflows, confidentiality requirements, regulatory considerations, and client expectations. We can act as an extension of your firm's leadership team, helping define a comprehensive IT roadmap that spans network and device infrastructure, cloud platforms, cybersecurity, legal software ecosystems, and ongoing operational support.

As technology change continues to accelerate — particularly with the rapid integration of AI into legal tools and workflows — we can help firms move forward with confidence. Instead of chasing technology trends, we evaluate where emerging capabilities such as AI can meaningfully improve your productivity, decision-making, and client service. We then ensure those technologies are deployed securely, governed responsibly, and integrated into existing systems in a way that supports attorneys without introducing unnecessary risk.

Through proactive management, strategic planning, and ongoing partnership, Rize Technologies enables law firm leadership to stay ahead of technology change rather than reacting to it. The result is an IT environment that is secure, scalable, and intentionally designed to support the firm's long-term growth and success. Learn more at

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